1. About the Learner Portal

What are the basic features in Learner Portal?

Learner Portal is designed to be user-friendly and easy-to-use. With simple clicks, learners can fully leverage the advantages and convenience that Learner Portal uniquely offers. Portal contents such as learner information and e-services are organized in an intuitive way to facilitate the service usability. Learner Portal consists of two separate sections, namely common area and logged area.

Common Area - Common area is accessible to all Internet users and requires no login. This area contains public news, announcements, general information and utilities. All visitors are welcome to visit this area in order to learn more about the general supports and information to learners in HKU SPACE.

Logged Area - Logged area is formally supported for all HKU SPACE learners. Apart from the fundamental general utilities offered in Learner Portal, personalized news, resources and information are also provided by school and individual colleges.

Benefits that Learner Portal Offers
- Enhance the relevance to learners through providing personalized Information
- Learner Portal aims at delivering better services to learners with the following directions:
- Provide a one-stop information gateway for learners
- Enrich the supports to learners through providing learner resources and information
- Provide effective channels for communication between learners and school
- Strengthen the information and resources dissemination from the School to learners
- Enhance the relevance to learners through providing personalized Information

Future Development
To continue to strengthen School's e-Services, the following development directions are planned:
- Portal User Scope: Gradual extension of the portal service to learners from other academic units is planned. With more academic joining as portal content provider, the Learner Portal is expected to be a growing virtual community within the School.
- More Portal Content: Useful and rich Information and e-services are essential qualities for a good Portal. To improve the portal services continuously, a number of service items will be studied and evaluated in later phases.

In particular, the Learner Portal delivers the following features:
- News from School, Colleges and Programmes
- General Links and Resources
- General Learner Information and Services
- Communication Channels and Services Enquiry
- General Utilities such as Programme or Web Search
- Link to other School e-services
- Personalized Items for Links and Resources
- My Learner WebMail
2. Login and Logout

Login HKUSPACE Learner Portal by using your HKUSPACE CAS (Central Authentication Service) account. For further details regarding your HKUSPACE CAS account, please kindly click here to read more details.

- **Looking for First time student user CAS password:**
  How do I find out my first time password of my CAS account?
  Click here to find out my first time CAS password.

- **Looking for student number:**
  How to find my student number?
  Click here to retrieve my student number.

3. Password: HKUSPACE CAS (Central Authentication Service)

Student will need to use your HKUSPACE CAS Password to login most systems or portal. For further details regarding your HKUSPACE CAS password, please kindly click here to read more details.

- **What if forgot my password?**
  Click here to reset your password. To read more about how to do it, click here to know more.
4. Enquiry

Portal Content Enquiry

Looking for Portal Content Enquiry:
If you have a specific question about Portal Content, please contact the corresponding division/unit/college.

For Logged area, you may find your corresponding division/unit/college under "My Services Enquiry" channel by clicking on the "My e-Campus" tab.

For Common area, you may find your corresponding division/unit/college under "Services Enquiry" channel by clicking on the "Contact Us" tab.

Technical Enquiry

Looking for technical support, please click here for IT Help.